

## FREQUENTLY ASKED QUESTIONS (FAQ)

ISSUE	Support Group
Information & advocacy regarding Asylum Claims	Subsidiary Protection Volunteer Group Refugee Legal Service (RLS) Irish Refugee Council (IRC)
Information & advocacy regarding Social Welfare  19.10 / Clothing Allowance / Discretionary payments	Citizens Information Centre (CIC)
Information & advocacy regarding other Legal Advice	CIC Legal Clinic
Information & advocacy regarding issues with RIA / Management	CIC Peoples Resource Centre Irish Refugee Council
Accessing Training / Education	CIC Resource Centres
Re-entering Direct Provision	CIC Peoples Resource Centre
Medical Card	CIC /primary care centre
School Books	CIC /The School Principle should be able to assist
Mental Health Assault Abuse	GP Community Garda
HAVE STATUS Travel Documents / Citizenship	Galway Migrant Service.
Rent Allowance & Accommodation	Threshold

	<b>Organisation</b>	<b>Area of Work</b>
RLS	Refugee Legal Service (Galway) 091-562480	Legal Information & advocacy regarding Asylum Claims
ORAC	Office of Refugee Applications Commissioner 01 602 8000	Asylum Claims for Refugee Status
RAT	Refugee Appeals Tribunal (Dublin) 01 474 8400	Appeals regarding Refugee Status
RIA	Reception and Integration Agency (Dublin) 01 418 3200	Direct Provision
INIS	Irish Nationalisation and Immigration Service (Dublin) 01 602 8202	Citizenship Status
GNIB	Garda National Immigration Bureau Galway 091 768002	Local office for signing on for deportation and renewing stamp 4
GPRC	Galway Peoples Resource Centre 091 564822	Information & advocacy regarding Social Welfare
CIC	Citizen Information Centre 0761 07 7600	Information & advocacy regarding Social Welfare
VEC now ETB	Vocational Education Committee Education and Training Board 01 889 6400	English Language
GRCC	Galway Rape Crisis Centre 1800 355 355	Support for victims of sexual violence
GVC	Galway Volunteer Centre 091 581 727	Volunteering
	Waterside House 091565985	Support for victims of domestic violence
FLAC	Free Legal Advice Centre 076 107 7600	Legal Information & advocacy regarding issues other than asylum
MIA	Mayo Intercultural Action 094 904 4511	Support Group

